Evgeniy Kuzin

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PROFESSIONAL SUMMARY

I am occupied with various information technologies, in particular Internet technologies. I am also interested in everything related to programming in different languages.
At the moment after obtaining the appropriate qualifications I am open to various kinds of proposals for work in this field.

SKILLS

- Effective problem solver
- Problem resolution
- Bug tracking
- Excellent time management skills
- Team leadership
- Customer relations
- PHP
- HTML/CSS
- Programming languages (C, C++, C#)
- Web user interfaces
- Experience with source code
- Web platform development
- Client service
- Oral and written communication
- Consultative support
- CISCO router management
- Data analysis
- Windows and Linux

WORK HISTORY

CUSTOMER SERVICE MANAGER | 02/2016 to 09/2018
Mamba CJSC - Moscow, Russia

- Completed documentation and logs each day and generated weekly reports detailing activities.
- Strong leader of customer support staff.
- Worked with support teams to resolve issues with product, service or accounting areas.
- Managing black and white lists of the system.
- Monitoring the status of servers.
- Administering the Anti-Spam system.
- Developed and rolled out new policies.

EDUCATION

Moscow State Technical University of Civil Aviation - Moscow | Bachelor of Science
Computer science, 2018

- Graduated in Top 3 of Class
- Member of Student scientific and technical MSTUCA conference
- Awarded for achievements in scientific activity

Training center «Eureka» - Novy Urengoy | 2-digit computer operator
Computer operator, 2014
Work in the main package of office programs such as MS Office, graphic editors (Adobe Photoshop, CorelDraw and 3DMax).

Tomsk University of Control Systems and Radioelectronics - Tomsk | User PC